

Scaling with tech to meet the
increasing hiring demands of

the aged care sector





About Summerset

Summerset is one of New Zealand’s leading retirement village operators, offering independent living villas and townhouses, memory care centres which provide modern apartment style living innovatively designed to create a world-class environment for people living with dementia, through to rest home and hospital-level care across 29 locations.



Our primary business is aged care, but we have a construction arm that is fairly significant and acts as our point of difference. 🗨️

The Situation

Anoka Nallaiah is the Recruitment Manager at Summerset, which has undergone exponential growth recently. Anoka explains the changes at the company since she started:

“There were 400 staff and now there’s over 1,800! We are listed on the Australian and New Zealand Stock Exchange, and recently bought two blocks of land in Melbourne for development, where we’ll commence building soon. Our primary business is aged care, but we have a construction arm that is fairly significant and acts as our point of difference.”

The Objectives

Requirements:

- ✔ Find an online screening platform integrated with Applicant Tracking System (ATS) SnapHire that would decrease time to hire.
- ✔ Enable Summerset to scale at a significant speed and hire more than 1,000 new starters annually.

The Results

- ✔ Ability to offer a seamless recruitment process
- ✔ Improved speed in checking and onboarding new staff
- ✔ Ease and breadth of reporting
- ✔ Expansion of the workforce without any issues

“CVCheck has enabled us to expand without any issues - we’ve got the process that supports our growth nailed now!”

“Even when our HR team grows, it’s a smooth process showing them how CVCheck works, as the platform is so user friendly. We now offer a seamless service to our candidates and our managers in the recruitment process.”

The Challenges

Summerset needed to implement a verification technology platform to support the rapid growth of their business and the aged care industry, which is due to an increase in the aging population.

“All of our checks were run manually, which was very time and labour intensive. So, for the last couple of years we’ve been looking at smart tech as we began to implement better systems and processes.”



CVCheck has enabled us to expand without any issues. 🗨️

The Solution

“We always keep an eye on what suppliers can do to help us improve processes and the candidate experience. After reviewing the options, CVCheck was the clear choice!”





CVCheck is a leading provider of background screening services in Australia and New Zealand, conducting over 300,000 checks every year for businesses, government organisations, and individuals.

We offer checks over 190 different countries and are the main screening provider for thousands of businesses, and government organisations. We help our clients source and share verified information relevant to employment, licensing and more.

Our global screening and verification service operates through cvcheck.com. It allows our customers to verify, screen and check personal and professional information. On their behalf, we can access primary and third-party information from data providers and sources such as police databases, traffic records and professional memberships.

At CVCheck, we've always had the vision of a world built on trust. When we started in 2004, we imagined a secure online platform for the safe exchange of personal and professional information in good faith. In 2006, we built it.

Since then, we've continued to develop the most technologically advanced information screening platform available.

Get in touch with one of our experts to learn how your organisation can mitigate risk and hire with confidence knowing you have all the checks you need.

[Request a demo](#) to see our platform in action.

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