

Helping refugees gain

successful employment





About AMES

For 60 years AMES Australia has helped refugees and migrants settle into Victoria. AMES works with new arrivals, the community, businesses, and the government to develop sustainable and effective settlement solutions for the whole Victorian community. AMES works under the vision of:

“**Full participation for all in a cohesive and diverse society.**”

The Situation

AMES Australia provides a comprehensive range of settlement services for refugees and migrants, including on-arrival settlement support, English language and literacy training, vocational education and training, and employment services.

AMES Employment Account Manager Metz Nelio explains:

“We’re a Jobactive provider, and my role sees me assist jobseekers with finding suitable and gainful employment. We hire in any industry relevant to the jobseeker’s experience.”

The Objectives

Requirements:

- ✓ Ascertain if a candidate is the right fit for a role.
- ✓ Place as many suitable jobseekers in employment as possible.
- ✓ Enable clients to complete a Police Check from their phone.
- ✓ Reduce administration time while ensuring candidate suitability checks have been carried out thoroughly and accurately.

The Results

- ✓ Placing only suitable candidates in roles.
- ✓ Increased speed to hire, leading to decreased costs.
- ✓ Assistance in meeting hiring KPIs.
- ✓ Preventing clients from having to travel to our office.

AMES has found:

“We like the platform and the site is easy to use, meaning that we can reduce unnecessary administration work. From our client’s perspective, they are notified via text to complete the police check, which is fantastic because they can do it all from their phone and it’s easy to log in and upload what they need to. Previously they had to come into the office and bring all their documentation, ID and evidence. It’s great because it empowers the client to get their checks completed, and we are notified in a timely manner if there’s any issues or hold ups. It’s an excellent website.”

The Challenges

Metz explains:

“Before we refer a client for a role, we want to make sure they have a good chance of succeeding. For example, we run a police check prior to referring them as some employers cannot consider candidates if they have a criminal record. It would be setting the client up for failure, which we don’t want to do. We want to avoid that.”

The Solution

AMES Australia first partnered with CVCheck in 2015. Once the organisation has found a suitable role for their client, they run a CVCheck police check prior to putting the client forward for any role.

“**It’s a simple to use site, and the interface is straightforward. We are very satisfied with the result!**”





CVCheck is a leading provider of background screening services in Australia and New Zealand, conducting over 300,000 checks every year for businesses, government organisations, and individuals.

We offer checks over 190 different countries and are the main screening provider for thousands of businesses, and government organisations. We help our clients source and share verified information relevant to employment, licensing and more.

Our global screening and verification service operates through cvcheck.com. It allows our customers to verify, screen and check personal and professional information. On their behalf, we can access primary and third-party information from data providers and sources such as police databases, traffic records and professional memberships.

At CVCheck, we've always had the vision of a world built on trust. When we started in 2004, we imagined a secure online platform for the safe exchange of personal and professional information in good faith. In 2006, we built it.

Since then, we've continued to develop the most technologically advanced information screening platform available.

Get in touch with one of our experts to learn how your organisation can mitigate risk and hire with confidence knowing you have all the checks you need.

[Request a demo](#) to see our platform in action.

cvcheck.com

